

Jeneece Place retrospective survey

Purpose: As Jeneece Place nears its 10-year anniversary, the Children's Health Foundation of Vancouver Island connected with the families who have been our guests since 2012. Jeneece Place is a core program for the Foundation, and the organization is committed to continual learning and improvement to better support the families who need our services.



- 94% of respondents reported reduced overall stress
- 94% reported reduced financial stress
- 97% reported decreased stress due to proximity to the hospital
- 91% reported increased feelings of safety and security (compared to staying in hospital or hotel)
- 90% reported increased comfort for child receiving health care
- 97% reported feeling part of a community while at Jeneece Place

Who we heard from: We received completed surveys from 322 families who have stayed at Jeneece Place between January 2012 and fall 2020. This represents nearly 20% of the families who have stayed with us since the house opened. These families are from all over Vancouver Island and surrounding islands. In total, these 322 families stayed at Jeneece Place for an incredible 4,163 nights! Thank you to each family who shared their experience with us. We are grateful for you.

What we heard: Jeneece Place is a valuable resource for families when they're faced with a child's difficult and often unexpected health challenge. Offering both a safe and affordable place to stay and the opportunity to be part of a community of caring staff and families, Jeneece Place reduces stressors on many fronts. Families shared their stories of the difference Jeneece Place made for them:

"I was 39 weeks pregnant and three hours from home. My husband was unable to stay with me the whole time, so I was alone for nearly a week. Jeneece Place was a safe space where I could get a good sleep. I couldn't have afforded a hotel and was without a car once my husband went home, so being close to the hospital gave me peace of mind. My birth experience was stressful and the one thing that calmed and reassured me was staying in Jeneece Place. The staff were so warm and caring and that made me feel safe."



To learn more about the Foundation and our home away from home projects, please visit islandkidsfirst.com.



Jeneece Place
Caring for families

children's
HEALTH FOUNDATION
OF VANCOUVER ISLAND